

# Inequality as an Incentive

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## **Abstract**

We study the non-pecuniary incentives of salient inequality. In a laboratory experiment involving over 420 participants we randomly vary piece-rate wage levels for performance on real-effort tasks. Across treatments we exogenously vary whether the task is ability- or effort-intensive as well as the information participants receive about about wage and income inequality. We find that salient wage inequality on an initial ability-intensive task increases effort provision on a subsequent task but, at the same time, reduces charitable donations. When the initial task is effort-intensive, we find no significant effects of wage inequality. Salient income inequality has little effect in either environment. We provide evidence using post-experiment survey data about a particular mechanism consistent with the observed behavioral patterns, which relies on contextual variation in a meritocracy narrative affecting Just World Beliefs.

**JEL Classification:**

**Keywords:** Inequality; Incentives; Just World Beliefs

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# 1 Introduction

Inequality has re-emerged as a hotly debated topic in both the popular press and in academic discourse. While much of the attention has been focused on aggregate trends, such as the share of income going to the top one percent, inequality at a more personal level also warrants attention. One point of departure is to recognize that at the employee level traditional economic theories often prescribe quite a lot of earnings inequality even across identical workers taking identical actions.

As one prominent example, consider the canonical principal-agent setting in which an employer prefers employees to exert costly effort, but where effort is not perfectly observable. Optimal contracts in this situation tie earnings to outcomes, which are observable but only stochastically related to effort. Because of this stochasticity, identical employees choosing identical effort levels may end up receiving quite different earnings.<sup>1</sup> Other closely related theoretically justified and empirically relevant examples with the capability of generating substantial earnings inequality across similar workers, i.e., horizontal inequality, include the use of relative-performance-based bonuses such as tournament incentives (e.g., Gibbons 1987; Hopkins and Kornienko 2009, 2010; Lazear 2000; Stiglitz 1975).<sup>2</sup>

The traditional economic theories justifying many of these payment structures miss an important point, however, by ignoring the fact that they may naturally reveal earnings inequality to employees.<sup>3</sup> The importance of this omission is highlighted by a growing body of evidence documenting that inequality revelation itself may substantially affect behavior, a pattern which we will refer to as inequality entailing *non-pecuniary* incentives. Several recent studies have carefully documented that exogenously revealing earnings inequality induces backlash, reducing employee morale, productivity and retention (Breza, Kaur, and Shamdasani 2018; Card, Mas, Moretti, and Saez 2012; Dube, Giuliano, and Leonard 2019). Others have shown that this backlash can be ameliorated through thin justifications (Bracha, Gneezy, and Loewenstein 2015; Breza et al. 2018),

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<sup>1</sup>When employees are not identical, optimal contracts in this setting may entail *ex ante* wage inequality as well, in order to account for variation in risk tolerance or effort costs which may also induce *ex post* earnings inequality through employees' endogenous responses to their (different) optimal wages.

<sup>2</sup>Other theoretical justifications include arguments from efficiency, where inequality permits high-ability workers to credibly signal their ability (Spence 1973). Vertical inequality within a firm across different job types may also be justified theoretically through its effects on beliefs about expected future returns to current effort (e.g., promotions) (Cullen and Perez-Truglia 2018). Yet another justification is due to Rosen (1982, p. 311): "Assigning persons of superior talent to top positions increases productivity by more than the increments of their abilities because greater talent filters through the entire firm by a recursive chain of command technology. These multiplicative effects support enormous rewards for top level management in large organizations." For recent overviews of the literature on incentives in personnel economics and in economics more generally, see Lazear and Oyer (2007); Prendergast (1999) and Lazear (2018).

<sup>3</sup>In the example above, if outcomes are visible to employees as they are to employers and these outcomes vary across employees, the resulting earnings inequality might be easily inferred. A situation fitting this description might be when compensation entails stock options with different publicly known vesting dates (Edmans and Gabaix 2016, see, e.g.,). Tournament incentives also obviously reveal inequality.

while still other studies suggest positive reactions to wage inequality are also possible (Hart and Piff 2018; Huet-Vaughn 2017).<sup>4</sup>

Because morale, productivity and turnover are crucial components of firm performance, a thorough understanding of both the pecuniary and the non-pecuniary incentives of inequality is crucial to assess the optimality of particular payment structures. In contrast to its pecuniary incentives, however, the non-pecuniary incentives of salient inequality are not well understood. While fairness notions such as Equity Theory (Adams 1963) are widely thought to be the driving force, the varying reactions to inequality revelation documented in the literature suggest that contextual factors play an important mediating role in the *perception* of fairness, which is ultimately what affects behavior.

Our study provides experimental evidence suggesting a novel and potentially economically important contextual determinant of how earnings inequality is subjectively perceived and how these fairness perceptions affect subsequent behavior. Specifically, we show that when task performance depends primarily on ability or skill, rather than primarily on effort, revealing wage inequality amplifies intrinsic effort incentives, ameliorating moral hazard. The picture is not completely positive, however, as in the same context revealing wage inequality reduces other-regard.

The particular combination of positive and negative non-pecuniary incentives we document is seemingly inconsistent with a straightforward Equity Theory explanation, as it suggests wage inequality is perceived inequitable and equitable simultaneously. The pattern instead suggests a different underlying mechanism. Heuristically, a strong work ethic coupled with an emphasis on self-reliance is reminiscent of the “American/*laissez faire*” equilibrium detailed in Benabou and Tirole (2006), who attribute the pattern to strong Just World Beliefs (Lerner 2013, 1965), hereafter JWBs. A well documented manifestation of motivated beliefs (Bénabou and Tirole 2016), JWBs refer to the universal tendency to believe that people get what they deserve. We combine this insight with a related conjecture made in Butler (2016) to construct a novel hypothesis about the mechanism explaining our findings.

In a series of on-line and laboratory experiments Butler (2016) shows that ability-intensive environments cause people to distort their beliefs about the basis of inequality, perceiving even one’s own disadvantage to be deserved.<sup>5</sup> He conjectures without direct evidence that ability-intensive environments bring to mind a narrative of meritocracy in which inequality is not only

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<sup>4</sup>Hart and Piff (2018), in an experimental study involving deception, document that revealing earnings inequality increases contributions in a public goods game by those at the median of the earnings distribution. Huet-Vaughn (2017) finds that revealing earnings inequality associated with performance on a tedious real-effort task increases productivity among Amazon MechanicalTurk workers.

<sup>5</sup>This is the primary advance over the research into JWBs in psychology, starting with (Lerner 1965). To the best of our knowledge, JWBs are typically documented with respect to a third party’s misfortune, whereas Butler (2016) shows that the same processes carry over to affect perceptions about one’s own misfortune.

consistent with fairness, but actually *required by* fairness.<sup>6</sup> This narrative permits individuals to avoid the cognitive dissonance that would arise from simultaneously holding JWBs and observing unjustifiable inequality through the subconscious beliefs distortion he documents. We take this logic one step further. If Butler’s conjecture is true, then observed objectively unjustifiable inequality may actually be transformed into additional “evidence” in support of a just world, strengthening JWBs and producing subsequent behavior reflecting these stronger JWBs. We investigate this mechanism directly using attitudinal data collected on a post-experiment survey and find patterns largely consistent with our hypothesis.

Our study makes several contributions. Most directly, we contribute to the literature on the non-pecuniary incentives of salient inequality (Abeler, Altmann, Kube, and Wibral 2010; Akerlof and Yellen 1990; Angelova, Güth, and Kocher 2012; Bartling and Von Siemens 2011; Bolton and Werner 2016; Bracha et al. 2015; Breza et al. 2018; Butler 2016; Card et al. 2012; Charness, Cobo-Reyes, Lacomba, Lagos, and Pérez 2016; Charness and Kuhn 2007; Clark, Masclet, and Villevall 2010; Cohn, Fehr, Herrmann, and Schneider 2014; Dube et al. 2019; Gächter and Thöni 2010; Gill, Prowse, and Vlassopoulos 2013; Godechot and Senik 2015; Greiner, Ockenfels, and Werner 2011; Gross, Guo, and Charness 2015; Hennig-Schmidt, Sadrieh, and Rockenbach 2010; Nosenzo 2013). In this growing literature, we are among the first to consider how the behavioral consequences of inequality may depend on the content of work, i.e., whether work is ability-intensive or effort-intensive.<sup>7</sup> This is an important distinction, as personal and societal economic success increasingly depends on skill- or ability-intensive employment sectors. If the consequences of inequality differ qualitatively and predictably across this dimension, from the firm’s perspective the optimal degree of inequality revealed naturally through pay structures or concealed through formal or informal pay secrecy policies may also vary across this dimension.

Secondly, we contribute to the nascent literature on motivated beliefs in economics. Researchers have long understood that in order to avoid cognitive dissonance (Festinger 1957) individuals may subconsciously color their beliefs and this process may alter economic incentives (Akerlof and Dickens 1982; Bénabou and Tirole 2016). However, evidence on the determinants and consequences of motivated beliefs is scant. A primary exception is Di Tella, Galiant, and Schargrodsky (2007), who exploit a natural experiment to show that randomly assigned land wealth shifts attitudes towards

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<sup>6</sup>Think of classroom grading scales, college admissions or Olympic track meets. These are all examples of quintessentially meritocratic environments in which equal rewards for unequal performance would intuitively be perceived as grossly unfair.

<sup>7</sup>The only other papers we are aware of are Butler (2016) and Hart and Piff (2018). Hart and Piff (2018) tell subjects that experimental earnings inequality is based on either: i) performance on a preferences survey, and hence ostensibly random; or ii) performance on a “knowledge” quiz, which in our terminology would be ostensibly ability-intensive. Their procedure involves deception. Still, they find (as we do) positive non-pecuniary incentives of salient inequality. Considered together, our papers provide evidence on the robustness of our findings both to the exact set of tasks involved and to the use of deception.

“market beliefs,” such as the belief that individuals can succeed through their own efforts. We contribute to this literature by outlining a novel mechanism through which the economic environment can interact with subconscious beliefs processes and readily accessible culturally determined narratives (Collier 2016; Shiller 2017) to affect motivated beliefs and, in turn, behavior. We provide evidence on both the mechanism and the behavior it implies.

We also contribute methodologically. We construct all of our tasks to be ecologically valid, i.e., appropriate for, and familiar to, our student population: multiple-choice quizzes, bubbling Scantrons and donating to well-known charities.<sup>8</sup> The purpose of this design feature is to provide properly incentivized evidence on pro- and anti-social behavior which complements a large body of experimental literature that typically uses decontextualized and unfamiliar tasks such as (abstract) dictator games or dice-rolling for money (Abeler, Nosenzo, and Raymond 2016; Charness and Rabin 2002; Dufwenberg and Dufwenberg 2018; Fischbacher and Föllmi-Heusi 2013; Gneezy, Kajackaite, and Sobel 2018; Mazar, Amir, and Ariely 2008). By comparing behavior in our experiment with behavior from conceptually related experiments, we generate evidence on the robustness of previous findings to arguably more realistic tasks, even if they still take place in a laboratory setting.

Before moving on, it is worth mentioning that the potential implications of our findings are large, subject to the typical caveat with experimental studies about external validity. First and foremost, our findings may provide one explanation for the concomitant growth in the skills-intensive sectors of modern economies and wage inequality. Firms in skills-intensive sectors that implement more transparently unequal pay structures may actually be at an advantage, suffering less from the inefficiencies of moral hazard, compared to firms implementing less visible wage inequality in the same sectors. Our findings may also have implications for particular aspects of corporate culture. Within firms, employees’ *perceptions* of their work may be influenced by features under the firm’s control, such as job descriptions, titles or even the firm’s mission statement. Firms successfully conveying that performance depends heavily on skill or ability may again be able to ameliorate inefficiencies associated with imperfect observability of effort, yielding an additional channel through which corporate culture may affect firm performance.

The remainder of the paper proceeds as follows. First, we present our experimental design in detail before formally stating several behavioral hypotheses. In Section 4 we provide empirical results on these hypotheses. In the penultimate section, we investigate the underlying mechanism relating inequality to behavior using data collected on a post-experiment survey. In the final section

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<sup>8</sup>Throughout the course of a typical day, students may proofread their own or others’ work, take an (ability-dependent) quiz or bubble Scantrons. Economist Greg Mankiw famously quipped “... math courses are one long IQ test” (Mankiw 2006). Many participants may have even taken a Raven’s-like test, as many similar (unofficial) on-line tests purport to measure intelligence. They are also likely to have opportunities to donate to well-known charities.

we summarize and conclude.

## 2 Experimental Design and Procedures

We conducted a laboratory experiment involving a real-effort work task followed by subsequent opportunities to cheat and to donate to charity. All experimental sessions were conducted at the Rawls College of Business at Texas Tech University in the Spring and Fall of 2018 and were programmed in oTree (Chen, Schonger, and Wickens 2016). All participants were recruited through a college maintained subject pool. In total, we conducted 31 experimental session in which 423 individuals participated (44% were female; average age was about 21). Our experiment consisted of eight treatments and two piece-rate pay schemes implemented using a between-subjects design. Sessions lasted approximately one hour and average compensation was \$15.01. Participant instructions for all parts of the experiment are provided in an Instructions Appendix.

There were three decision-making phases in our experiment plus an information revelation phase. Phases 1 and 2 involved real-effort tasks. In Phase 3, participants were provided an opportunity to donate to charity. Phase 1.5, which occurred after the Phase 1 task was completed but before the Phase 2 task began, was a purely informational phase. Specifically, in Phase 1.5 all participants learned of their own Phase 1 performance and experimental income while some participants, depending on treatment, received additional information about relative wages and incomes. We describe each of these phases in detail below and summarize the timeline of the experiment in Figure 1.

### 2.1 Phase 1: Initial Real-Effort Task

To induce wage and income inequality, participants first completed a real-effort task for a specific piece-rate wage. As part of the experimental design, we consider two distinct tasks, which differ in the extent to which performance credibly depends on skill or ability versus effort alone.

The first task, which we refer to as the ability-intensive (AI) task, consists of 48 Raven’s Advanced Progressive Matrices. The second, effort-intensive (EI) task, consisted of 48 sentences in which participants counted typographical errors. Each participant performed only one of these tasks and did not know of the existence of the task they were not assigned. Random assignment was accomplished across sessions, i.e., each experimental session featured only one of the tasks.

The Raven’s matrices are multiple choice questions in which the respondent selects a picture that best completes a given pattern from among eight alternatives. Raven’s matrices are designed to measure the test taker’s reasoning ability which is considered to be an important component of general intelligence. We convey this interpretation to our participants in the instructions preceding

the AI task. We therefore consider it a plausible assumption that participants perceive the task as being ability-intensive.

We constructed the EI task to be as parallel as possible to the AI task. The EI task consists of a sequence of 48 multiple choice questions, each with eight possible responses. Each of these questions asked the respondent to count the number of typographical errors that appeared in a particular sentence, with valid responses ranging from “none” to “7 or more.” We deliberately constructed the sentences to contain only typos that were easily recognizable: duplicated words, missing words, or numbers that replaced letters. Our reasoning was that spotting these kinds of errors requires little (reading) ability but a reasonable amount of effort. Consequently, our maintained assumption is that performance on the EI task depends primarily on effort and that, moreover, participants perceived this to be the case.

We randomized tasks across sessions because, despite our efforts to make them as parallel as possible, they appear quite different on a computer screen. The AI task involves a grid of images, while the EI task features primarily text. Therefore, across-session randomization was intended to minimize the possibility of participants realizing there were different tasks and hence different treatments.

To induce explicit wage inequality we implemented two different piece-rate pay schemes:

**Low Wage:** \$0.20 for each correct response; \$0.00 for each incorrect response.

**High Wage:** \$0.30 for each correct response; \$0.10 for each incorrect response.

Randomization into pay scheme occurred within-session, with each participant being equally likely to be assigned each piece-rate wage. During Phase 1, participants only knew about their own piece-rate wage and did not know of the existence of the wage they were not assigned. This eliminates any scope for relative pay concerns to affect Phase 1 behavior. Additionally, by keeping marginal (monetary) incentives for correctly answering a question constant across the two pay schemes (\$0.20), we mitigate the possibility of differences in performance due solely to monetary incentives (see Butler [2016](#)).

Participants had exactly 10 minutes to answer as many of the 48 questions comprising the Phase 1 task as they could. A timer appeared across the top of the computer screen during the task. Prior to beginning the task, each participant was provided a description of the task they were about to complete and informed of their own piece-rate wage as well as the total number of questions possible and that there was a 10-minute time limit.

## 2.2 Phase 1.5: Information Revelation

After completing the 10-minute Phase 1 task, participants were informed of their own performance and their own income from the task.<sup>9</sup> In addition to these basic pieces of information, we exogenously varied the information participants received about the existence of alternative pay schemes and the distribution of income in their session.

Within each session each participant was equally likely be informed of the existence of the two possible piece-rate wages or not. Conditional on being informed of the multiple pay schemes, participants were told they were uniformly randomly assigned. We think of revealing the existence of different piece-rate wages as implementing visible wage inequality, which we denote by the acronym **VW**. Concealing this information implements invisible wage inequality, denoted **IW**.

The other domain of information we manipulated was relative income. Specifically, in the visible income inequality (**VI**) condition participants were provided with a binned relative frequency chart describing the distribution of experimental income in their specific sessions. In the invisible income inequality (**II**) condition participants received no such information. Through this manipulation we reveal comprehensive information about the income inequality within a session, allowing participants to locate themselves within the session’s income distribution. Because the VI condition involves a large chart appearing on participants’ screens, to minimize the possibility of participants discovering there were multiple treatments, we varied this factor only across sessions. That is to say, all participants in a particular session were assigned to either the VI condition or the II condition.

Because information about wage and income inequality was provided to participants only after they completed the Phase 1 task, effort provision in Phase 1 cannot be affected by these manipulations. This feature enables us to cleanly identify how knowledge of wage and income inequality impact subsequent behavior, including anti-social behavior (lying and shirking) and pro-social behavior (charitable donations). Because the experiment is identical for all participants after Phase 1.5, we can summarize our experimental design as consisting of a 2 (wage inequality visibility) x 2 (income inequality visibility) x 2 (task type) full factorial design with eight distinct treatments (Table 1). For ease of exposition, we refer to each treatment using the format [VW/IW]-[VI/II]-[AI/EI]. As an example, VW-VI-AI refers to the treatment with visible wage inequality, visible income inequality and an ability-intensive Phase 1 task.

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<sup>9</sup>We inserted filler questions between Phase 1 and Phase 1.5 which we do not analyze, but simply control for. Participants received one of three possible sets of questions, with the sets being randomly assigned at the individual level. Specifically, they were asked to state their political party or gender and then describe briefly an event which made them feel connected to their gender or party. The third possible set of questions asked them about the primary medium through which they receive television programming (e.g., cable or the internet), and to briefly describe their reason for selecting that medium.

**Table 1:** *Summary of Treatments*

Treatment Name	Task	Visible Wage Inequality	Visible Income Inequality	N
IW-II-EI	Proofreading	No	No	54
IW-II-AI	Raven’s Matrices	No	No	56
VW-II-EI	Proofreading	Yes	No	53
VW-II-AI	Raven’s Matrices	Yes	No	58
IW-VI-EI	Proofreading	No	Yes	52
IW-VI-AI	Raven’s Matrices	No	Yes	49
VW-VI-EI	Proofreading	Yes	Yes	53
VW-VI-AI	Raven’s Matrices	Yes	Yes	48

**Notes:** [1] Raven’s matrices refer to Raven’s Advanced Progressive matrices, commonly thought to be a culture- and language-free measure of general intelligence. [2] For the proofreading task, we randomly inserted simple forms of typographical errors into sentences and participants had to count the number of typos appearing in each sentence. [3] Task format was constructed to be as similar as possible; each item of each task involved selecting the correct answer from among eight choices, and was approximately the same size and format on participants’ computer screens.

### 2.3 Phase 2: Scantron Task

In the spirit of ecological validity, the Phase 2 task was framed as a second real-effort task where participants could earn additional compensation. Specifically, participants were asked to prepare multiple versions of a Scantron answer key, corresponding to different versions of a statistics exam. Participants were provided with a mock exam closely resembling an actual exam administered in a statistics class taught by one of the authors. Participants were also provided with a master answer key for the original (mock) exam, a sheet listing the fifteen desired answer key versions (labeled generically as Version A – Version O), and fifteen Scantrons with which to create these versions.<sup>10</sup> The Phase 2 task was again timed: participants had 15 minutes to complete as many answer key versions from the list as they could. They were instructed that at the end of the 15 minutes they would report how many Scantrons they completed and would be paid, based on this self-report, \$1 for every completed Scantron.

After the 15 minutes had elapsed, participants placed all of their Scantrons, completed or not, in a box at the back of the room. The box was not monitored by the (lone) experimenter. After returning to their carrels, each participant filled out an anonymized payment slip. It was on this slip that production was self-reported and upon which payment from Phase 2 was based. Because

<sup>10</sup>To facilitate statistical identification, all participants received the same exam copy, master answer key and version variations. The versions were created by taking random permutations of question orderings on the master key. To enhance ecological validity, through opacity in our instructions we created an environment where participants likely perceived the task as regular economically valuable work (Falk and Ichino 2006). At the same time, to avoid deception participants were not told anything about the intended use of the answer keys they would be preparing. They were simply informed that they were to make answer keys for different versions of the exam based on the exam master key provided.

participants were explicitly informed we would pay them according to their self-reports, there were opportunities to engage in cheating. By inflating their self-reported number of completed Scantrons, participants could cheat in a very deliberate manner: lying for financial gain.<sup>11</sup> A more subtle form of cheating was also possible, which we term “shirking.” By completing versions less accurately, which presumably requires less time and effort, participants could earn a given amount of money with less effort or complete more Scantrons in the allotted time than if they filled out versions accurately.

Importantly, it was obvious that for logistical reasons that both forms of cheating – lying or shirking – were imperceptible by the experimenter during the session. Great pains were taken to ensure, and to convey implicitly to participants, that cheating could only be detected after sessions were completed and could never be attributed to a particular name, but rather only to the participant’s carrel number, and that we could never match names to carrel numbers. We argue that this provides a similar amount of anonymity as the more frequently used dice-rolling paradigm (Dufwenberg and Dufwenberg 2018; Fischbacher and Föllmi-Heusi 2013).<sup>12</sup>

## 2.4 Phase 3: Charitable Giving Opportunity

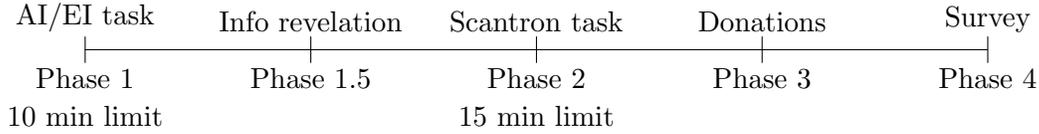
In Phase 3, participants first received their cumulative earnings from the Phase 1 and Phase 2 tasks in cash in an envelope. They were then given the opportunity to anonymously donate any amount they wished to two specific charities by leaving some of their earnings in the envelope along with a slip specifying how to divide the cash between the charities. The two charitable giving options were: South Plains Food Bank, a local charity; or the American Red Cross, a national charity. We conveyed to participants that this was a credible donation and that they would receive by email at the conclusion of the study a link where they could view a receipt for the total amount of money donated to each charity (across all participants). Participants were asked to leave their envelope at their carrel when they left the experiment. As an added step to ensure anonymity, even participants

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<sup>11</sup>We went to great lengths to convey to participants, both explicitly and implicitly, that their self-reports were anonymous. With only one experimenter in the room, it would have been logistically impossible at the time to examine each self-report for accuracy, which should have been apparent to participants. Moreover, we paid using cash in envelopes marked with code numbers which could not be linked to names and we did not have participants sign receipts. Overall, this cheating opportunity was designed to be as close as possible to the more standard dice-in-cups procedure which has been the focus of a voluminous literature (Abeler et al. 2016; Dufwenberg and Dufwenberg 2018; Fischbacher and Föllmi-Heusi 2013; Gneezy et al. 2018; Mazar et al. 2008) while still being familiar and appropriate for our subject pool and, importantly, allowing for precise identification of cheating.

<sup>12</sup>Our logic is as follows. In the typical dice-rolling experiment, lies can be identified at some aggregate level – say, the session level. Experimenters typically know who participated in which sessions, so that an experimenter conducting a dice-rolling experiment would know that John Smith certainly participated in a session where lying occurred. Consequently, the experimenter would know that with some probability John Smith told a lie. In our setting, we would know that somebody seated at carrel 33 certainly told a lie and that, with some probability, the person seated at carrel 33 was John Smith. Therefore, we would know that with some probability John Smith lied. Overall, therefore, both designs feature probabilistic personal identification of lying so that while there may be a difference in the probability with which liars are identifiable, this difference is a matter of degree rather than kind.

**Figure 1:** *Timeline*



who chose to donate nothing were asked to place a completed donation slip in their envelope and leave the envelope at their carrel. These procedures should ensure that donations were anonymous to the experimenters as well as to participants’ peers.

After participants had completed filling their charitable donation envelopes, we conducted a time-preferences elicitation task. We do not analyze the task here. Instead it should be viewed as a distractor task, placing temporal and psychological distance between the potentially (un)ethical decisions in Phases 2 and 3 and the post-experiment survey.

## 2.5 Phase 4: Post-Experiment Survey

Before leaving their sessions, participants were asked to fill out a survey. The survey was anonymous and conducted using Qualtrics. We chose to use Qualtrics instead of programming the survey in oTree, as we did for the Phase 1 task, to introduce further mental separation between the phases of the experiment. Through the survey we gathered general demographic data, various psychological measures and self-reported beliefs and attitudes on a variety of relevant topics.

Interspersed among the various questions on the post-experiment survey was a direct measure of JWBs and another question related to a meritocracy narrative. To measure JWBs, participants were asked to state how much they agreed with the statement “People generally get what they deserve.” Responses were collected on a 7-point Likert scale ranging from 1 = “totally disagree” to 7 = “totally agree.” Using the same response scale, to measure activation of a meritocracy narrative we also asked participants how much they agreed with the statement “Outcomes should depend on merit.” Finally, the post-experiment survey also included a values battery borrowed from Butler, Giuliano, and Guiso (2016) and Butler, Giuliano, and Guiso (2015), where it was shown to be predictive of ethical (trust-game) behavior.

Well after each session was completed, we matched outcome measures from all phases of the experiment. Matching was accomplished by carrel number, which was automatically recorded for the computerized portions of the experiment (Phase 1 and the post-experiment survey). For the other phases of the experiment, participants noted their carrel numbers on materials they submitted. It is not possible for the experimenters to match participants’ names to carrel numbers or even payment amounts as, e.g., no receipts were collected.

### 3 Hypotheses

Having described the experiment in detail, we are now in a position to formally state our hypotheses. We begin by providing more detail on our conjectured mechanism relating context to behavior. We then state formally our hypotheses about how our experimental factors will affect behavior, followed by separate hypotheses about how attitudinal measures will be affected.

#### 3.1 Behavioral hypotheses

Our first hypothesis constitutes a simple specification check as well as a confirmation of standard incentive theory. In the absence of non-pecuniary inequality incentives, performance should theoretically depend primarily on marginal monetary incentives. Because marginal monetary incentives are identical in our two pay schemes, \$0.20 for each additional correct answer, we expect no significant variation in Phase 1 task performance across pay schemes. Since, furthermore, neither wage nor income inequality was disclosed until after the Phase 1 task was completed, neither type of inequality should affect Phase 1 task performance.

***Hypothesis 1:** For the AI and EI Phase 1 tasks considered separately, the average number of correct responses will not vary significantly across any of our experimental factors, including piece-rate wage.*

Our next three hypotheses consider the effects of disclosing wage inequality. Being completely randomly assigned and hence objectively unjustifiable, we expect this form of inequality – particularly among those disadvantaged by it – to be the most likely to engender cognitive dissonance absent countervailing cognitive processes. Among this group it is therefore the most likely that our hypothesized cognitive mechanism is induced, yielding our best chance for pronounced and predictable behavioral effects. We conjecture that these behavioral effects will be consistent with a strengthening of JWBs, reflecting a strong work ethic and an emphasis on self-reliance.

In our experimental design, work ethic may be reflected in two ways. The first way is to increase the number of Scantrons produced in Phase 2. Since the number of Scantrons produced does not directly determine earnings and is essentially unobservable, the quantity produced should rely on intrinsic effort incentives. The second way strong JWBs may be reflected in our experiment is by reducing shirking or, equivalently, increasing the quality of the Scantrons produced. Again, because quality entails essentially unobservable effort and has an even more tenuous relationship with earnings determination than the quantity of Scantrons produced, quality should also reflect intrinsic effort incentives. This leads to our second hypothesis.

**Hypothesis 2:** *Disclosing wage inequality when the Phase 1 task is ability-intensive will increase the quantity and quality of Scantrons produced in Phase 2. These positive non-pecuniary incentive effects will be strongest among those assigned to the low-wage condition.*

Strong JWBs also induce an emphasis on self-reliance, which may reduce other-regard. Heuristically, if (other) people generally get what they deserve, one's own incentives to take actions which affect others' outcomes are reduced. In our experiment, other-regard is reflected in Phase 3's charitable donations opportunity, implying our third hypothesis.

**Hypothesis 3:** *Disclosing wage inequality when the Phase 1 task is ability-intensive will reduce the proportion of experimental earnings donated to charity in Phase 3. This reduction will be strongest among those assigned to the low-wage condition.*

Our next hypothesis is more speculative, as previous research is silent on this aspect. It could be the case that strengthened JWBs discourage lying. Intuitively, if people get what they deserve and lying deserves to be punished, then JWBs provide an expected disincentive for lying.

**Hypothesis 4:** *Disclosing wage inequality when the Phase 1 task is ability-intensive will reduce the propensity to lie about Phase 2 Scantron production. This reduction will be most pronounced among those assigned to the low-wage condition.*

For our final behavioral hypothesis, we consider the effects of revealing income inequality. The existing literature on salient inequality largely ignores the distinction between wages and income. Conceptually, wage inequality is an *ex ante* measure of (mis)treatment reflecting unequal opportunities, while income inequality incorporates both this *ex-ante* (mis)treatment and individuals' endogenous responses to it. In particular, because wage inequality may be (partially) overcome through individuals' actions, some of the blame for income inequality may be subjectively shifted to the individual. The end result may be that income inequality is easier to objectively justify and consequently less threatening to JWBs so that it is less likely to give rise to the beliefs distortions associated with wage inequality. This should be true whether income inequality is revealed by itself or in conjunction with wage inequality.

**Hypothesis 5:** *Revealing income inequality in isolation will have no effect on behavior; revealing income inequality in addition to wage inequality will generally weaken the effects of wage inequality on behavior, i.e., produce less of a reduction in shirking and lying and less of a reduction in charitable donations than wage inequality alone.*

## 4 Results

### 4.1 Descriptive statistics

We begin by describing a simple balance check. We collected a limited set of demographics on the post-experiment survey, including age, gender and self-reported categorical measures of family income and GPA. For each of these variables separately we conduct a Chi-squared test with the null hypothesis of independence across treatments. Only the test associated with GPA ( $p = 0.084$ ) is significant at near-conventional levels. Overall, randomization into treatments appears to have been generally successful. As a precaution, however, in our formal econometric estimates below we control for available demographics.

To provide an overview of the data, in Table 2 we report raw means of our primary outcome variables by treatment and pay scheme. For Phase 1, we report (experimental) income and the number of correct responses on the assigned task (score). For Phase 2, we report the quantity and quality of Scantrons produced. Our quantity measure is the number of Scantrons submitted, irrespective of quality, which hypothetically takes values from 0 to 15. For our quality measure, for each participant we compute the average proportion of correctly bubbled items (out of 20) across all Scantrons he or she submitted.<sup>13</sup> This can be interpreted as the inverse of shirking – more (less) effort should increase (decrease) quality – and takes values from 0 to 1. Our measure of lying is an indicator variable taking the value of one whenever the participant’s self-reported number of Scantrons completed does not match the actual number he or she submitted.<sup>14</sup> For charitable donations, for simplicity we report only the proportion of a participant’s total experimental income that he or she donated to either charity.

From the raw means we can glean a few patterns. First of all, we were successful in generating substantial income inequality on the Phase 1 task across pay schemes. The income difference across pay schemes is highly significant within each of the eight treatments ( $p < 0.001$  always; two-tailed t-test). Pooling all treatments, participants assigned the Low-Wage scheme earned \$4.90 from this task, while High-Wage participants earned \$8.97, or 83% more ( $p < 0.001$ ; two-tailed t-test). These numbers suggest the Phase 1 earnings distribution was bi-modal, an impression that is confirmed

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<sup>13</sup>More precisely, we restrict attention to Scantrons on which a participant bubbled at least one item, compute the proportion of correct answers for each of these Scantrons, and then take the average of these proportions for each participant.

<sup>14</sup>As with the more prevalent dice-in-cups procedure (Fischbacher and Föllmi-Heusi 2013; Mazar et al. 2008), we interpret this mismatch as a proxy for lying. Obviously some misreports could also be due to mistakes. Strengthening our case, the vast majority of misreports are over-reports, i.e., resulting in higher earnings rather than lower earnings. Similar to much of the literature, we find that participants who lie do not lie as much as they can. Lies in our experiment typically take the form of inflating one’s report by one unit, rather than reporting the maximum possible of 15 — which few achieved or reported. Because of this pattern we lose little by using an indicator variable rather than the difference between self-reports and actual production as a measure of lying.

in Figure 2 where we present kernel density estimates of Phase 1 earnings by Phase 1 task. The substantial income heterogeneity both within and across wage levels should aid our ability to detect behavioral reactions to the revelation of income inequality.

Secondly, considering Phase 1 task performance (score) we see that although average performance is generally higher in the effort-intensive task than in the ability-intensive task,<sup>15</sup> within each task there is little variation in performance by treatment. This appearance is confirmed by separate Chi-squared tests conducted on the pooled EI-session data ( $p = 0.224$ ) and on the pooled AI-session data ( $p = 0.568$ ). Testing for a relationship between pay scheme and Phase 1 task performance yields similar conclusions.<sup>16</sup> Consequently, our data pass an important specification check which formed the basis of our first hypothesis. On the whole, our data support the notion that marginal monetary incentives are decisive determinants of Phase 1 task performance and that participants did not anticipate the experimental manipulations to follow. This set of null findings permits the attribution of differences in subsequent outcome variables to the revelation of inequality.

***Result 1:** Hypothesis 1 is supported. There was no significant variation in Phase 1 task performance by treatment or by piece-rate wage scheme.*

Overall, there are very few significant patterns which can be gleaned from the raw data alone. The average number of Scantrons produced in Phase 2 ranges narrowly from about seven to about eight. Pooling across all treatments, High-Wage participants produced marginally significantly more Scantrons than their Low-Wage counterparts (7.70 vs. 7.36;  $p = 0.103$ , two-sided t-test). Pooling over pay schemes, marginally significantly fewer Scantrons were produced following the AI Phase 1 task than following the EI task (7.36 in AI vs. 7.71 in EI;  $p = 0.084$ , two-sided t-test). A Chi-squared test on the quality of Scantrons submitted, i.e., the opposite of “shirking,” reveals little variation across experimental factors ( $p = 0.773$ ), as do similar tests for lying and for the proportion of experimental income donated to charity (lying:  $p = 0.704$ ; donation proportion:  $p = 0.522$ ).

Putting aside statistical significance for a moment, the raw means provide some preliminary indications that behavior following an ability-intensive Phase 1 task is qualitatively different. While it is typically Low-Wage participants that donate a larger proportion of their earnings to charity, this pattern is reversed when wage inequality is revealed in an ability-intensive setting (VW-IW-AI). With this in mind, we turn next to more formal econometric estimates.

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<sup>15</sup>This would be consistent with, e.g., individuals exerting full effort in both tasks but the ability component holding back performance in the ability-intensive task.

<sup>16</sup>Pooling all AI-session, a Chi-squared test for a relationship between pay scheme and score is non-significant ( $p = 0.209$ ). The same procedure for EI-session observations yields a p-value of 0.495. Moreover, testing by pay scheme within each of the eight treatments separately yields only one significant difference. The approximately four-item difference in the VW-VI-EI treatment by pay scheme yields  $p = 0.014$  using a two-sided t-test.

## 4.2 Econometric estimates

While descriptive statistics are useful in providing an overview of the behavioral patterns in our data, the large number of treatments involved complicates our ability to discern anything more detailed using just the raw averages. In particular, while a handful of individually significant relationships are present in the data, singling them out runs the risk of identifying false positives. More formal econometric estimates will lessen this concern and, at the same time, allow us to control for potentially important confounding factors such as unintended random variation in demographics or other observables across treatments.

For ease of exposition, because our experiment involves a large number experimental factors and potential interactions, we split the sample by Phase 1 task type and estimate our econometric models on each of the resulting subsamples separately. Since randomization into task type occurred only across sessions, this is a relatively clean split. No individual performing the AI task could have possibly affected any individual assigned to the EI task as, for instance, the relative performance information for AI-sessions never included any EI-session component. This route has the advantage of letting us report all of our experimental controls and their interactions, facilitating the interpretation of the estimated magnitudes.

In Table 3 we restrict observations to sessions featuring the AI Phase 1 task. Each column presents a separate OLS estimate whose dependent variable is listed in the column heading. As explanatory variables, we include indicator variables for high wage (HW), visible wage inequality (VW), visible income inequality (VI) as well as interactions among these variables. To account for the possibility of negative reactions related to one’s own performance itself, such as from falling short of a subjective reference level of earnings or task performance, we control for earnings from the Phase 1 task (Phase 1 income) where possible. We also, where possible, control for the actual number of Scantrons individuals produced in Phase 2 (Phase 2 quantity). Finally, each column includes demographic controls which we omit for readability.<sup>17</sup>

The coefficients associated with VW capture the main effect of revealing (only) wage inequality on Low-Wage participants’ behavior, while HWxVW captures the additional effect on their High-Wage counterparts. The data suggest the main effects of revealing wage inequality on both the quantity and quality of Scantrons produced in Phase 2 among Low-Wage participants is positive, highly significant and substantial in magnitude. The one-unit increase among Low-Wage participants in the quantity of Scantrons produced constitutes 48.7% of one standard deviation of AI-session quantity, while the 7 percentage point increase in Scantron quality represents 46.6% of

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<sup>17</sup>These demographic controls are almost always non-significant. Exceptions to this rule are noted either in the text or in the table footnotes.

a standard deviation of AI-session quality. As a back of the envelope calculation, taking the point estimate (0.01) of the effect of Phase 1 earnings on Phase 2 quality provision at face value, the effect of revealing wage inequality on subsequent quality provision is equivalent to a \$7 increase in earnings, which is 120% of the AI-session mean of Phase 1 earnings.

Considering next High-Wage participants, the coefficients on HWxVW exhibit opposite signs but similar magnitudes as compared to the coefficients on VW for both quality and quantity provision. This implies that revealing wage inequality by itself has little if any effect on High-Wage participants. Putting both of these observations together, we conclude that on balance the data are consistent with Hypothesis 2.

***Result 2:** Hypothesis 2 finds support. Disclosing wage inequality when the Phase 1 task is ability-intensive is associated with a significant increase in both the quantity and quality of Scantrons produced in Phase 2 among Low-Wage participants and little effect on High-Wage participants.*

Turning next to other-regarding behavior, in the last column the coefficient on VW is negative, highly significant and substantial in magnitude. The implied 12 percentage point reduction in the proportion of experimental earnings donated to charity by Low-Wage participants constitutes 42.5% of one standard deviation of AI-session donation proportions and 56.6% of the unconditional AI-session mean. Considering the differential impact on High-Wage participants, the coefficient on HWxVW is opposite in sign, of about the same magnitude as the coefficient on VW, but non-significant. As with Scantron quantity and quality above, taken together these patterns suggest that the effects of revealing wage inequality on subsequent behavior are concentrated primarily upon Low-Wage participants.

***Result 3:** Hypothesis 3 finds support. Disclosing wage inequality associated with an ability-intensive Phase 1 task significantly and substantially reduces charitable donations among Low-Wage participants. The estimated magnitude of this reduction is smaller among High-Wage participants.*

Finally, we turn to the more obviously anti-social behavioral opportunity afforded participants — the opportunity to lie for financial gain. Here, our data provide little support for an effect of wage inequality on subsequent anti-social behavior. The coefficient on VW associated with our measure of lying is positive and substantial in magnitude — about 35% of a standard deviation — but non-significant. Recall, our related hypothesis anticipated a significant *negative* effect. The additional effect on High-Wage participants, captured by the coefficient on HWxVW, implies a

small negative effect but is again non-significant. In fact, none of our experimental factors nor (unreported) demographics has a significant relationship with lying.<sup>18</sup>

**Result 4:** *Hypothesis 4 finds no support. Disclosing wage inequality associated with an ability-intensive Phase 1 task has no significant effect on lying in Phase 2.*

We turn next to income inequality in an ability-intensive environment. Focusing on the disadvantaged first, we find little evidence for any direct effect of revealing income inequality on any of our outcome variables, as measured by the coefficients on VI in columns 1-5. Revealing income inequality in addition to wage inequality, on the other hand, tends to mute the effect of revealing wage inequality alone: the coefficients associated with VWxVI are always opposite in sign and roughly equivalent in magnitude to the coefficients associated with VW but rarely significant. The lone exception to this lack of significance appears in column 2, where the negative and significant coefficient on VWxVI suggests that revealing income inequality in addition to wage inequality essentially completely erases the Scantron quantity gains associated with revealing wage inequality alone among Low-Wage participants.

Among High-Wage participants, the picture is slightly more complicated but follows the same general pattern. The only significant difference in the effect of revealing income inequality by itself on High-Wage participants compared to Low-Wage participants is with respect to the quantity of Scantrons produced. The large, negative and highly significant coefficient on HWxVI suggests an overall negative effect of revealing visible income inequality on High-Wage workers ( $VI + HWxVI = 0.75 - 1.74 = 0.99$ ). The estimated extra effects of revealing income inequality in addition to wage inequality on High-Wage participants ( $HWxVWxVI$ ) are typically non-significant. The exception is for the quantity of Scantrons produced, where the sum of the relevant coefficients VI, HWxVI, VWxVI and HwxVWxVI suggests an approximately null effect of -0.22 Scantrons.

Overall, the data suggest that revealing income inequality by itself typically has no direct effect on subsequent behavior. On the other hand, revealing income inequality in addition to wage inequality tends to mute the behavioral responses associated with revealing wage inequality alone.

**Result 5:** *Hypothesis 5 finds support in our data. Revealing income inequality in isolation never has a significant effect on behavior. Revealing income inequality in addition to wage inequality generally provides countervailing effects on both behavior and on JWBs among Low-Wage participants.*

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<sup>18</sup>The closest to significant at conventional levels is GPA. Our indicator variable for having a GPA above 3.50 is marginally significant ( $p = 0.058$ ) and has an associated coefficient of 0.12, indicating students who report having a high GPA are also more likely to lie.

Before moving on, for completeness we estimate the same econometric models restricted to sessions featuring an effort-intensive Phase 1 task and report the results in Table 4. The picture that emerges is quite easy to summarize. There is a total lack of any significant effect of any of our experimental factors or their interactions on the behaviors we consider. For example, the main effects of revealing wage inequality to Low-Wage participants, as captured by the coefficients on VW, are small in magnitude and non-significant for all of our outcome measures.

Summing up, we conclude that our data support the view that reactions to wage and income inequality are context-dependent. In particular, they depend heavily on the work environment, whether it is perceived as ability-intensive or effort-intensive. Moreover, the reactions that we document in the ability-intensive environment as well as the lack of reactions we document in an effort-intensive environment are largely in line with our hypotheses. Our hypotheses build directly on prior research suggesting an interaction between contextually determined narratives and subconscious psychological processes. In the next section, we investigate whether our data can provide any direct evidence on this hypothesized mechanism.

## **5 The underlying mechanism: meritocracy narrative, cognitive dissonance and JWBs**

Recall that we conjectured a particular mechanism relating our specific experimental factors to the subsequent behaviors we observed. We hypothesized that because ability-intensive environments are reminiscent enough of quintessentially meritocratic environments they automatically bring to mind a meritocracy narrative. Because of this, revealing objectively unjustifiable inequality in ability-intensive environments triggers subconscious cognitive processes (Butler 2016) that ultimately strengthen JWBs, particularly among the disadvantaged. These strengthened JWBs have predictable effects (Benabou and Tirole 2006) on subsequent behavior. On the other hand, effort-intensive environments do not naturally give rise to a meritocracy narrative so that the cognitive processes transforming objectively unjustifiable inequality into evidence in favor of a just world are not triggered. Consequently, JWBs are not strengthened, and subsequent behavior is less predictable.

In terms of the attitudes we measure, this mechanism may be detectable in three ways. First of all, it should be the case that ability-intensive environments increase agreement with our “meritocracy ideal” question. Secondly, and most straightforwardly, we should find that JWBs are strengthened by wage inequality revelation in our ability-intensive context but not in our effort-intensive context. Finally, and more speculatively, since the cognitive processes associated with our hypothesized mechanism should serve to avoid cognitive dissonance, we might expect an emollia-

tive pattern. That is to say, the impact of unjustifiable inequality on our participants’ self-concepts might be softened in an ability-intensive context relative to an effort-intensive context. We can shed light on this pattern using our values battery.

We examine these attitudinal conjectures in order from most straightforward (JWBs) to most speculative (values battery). Before beginning, however, we stress that our analyses in this section are all subject to a very important caveat. Since we only measure attitudes at the end of the experiment and participants have made quite a few decisions between being exposed to our experimental factors and reporting their attitudes, we cannot know whether it is our experimental factors that directly cause variation (or its absence) in our attitudinal measures, or rather whether variation is mediated by intervening behavior. Nevertheless, examining the relationships between our experimental factors and these self-reported attitudinal measures provides suggestive evidence of the hypothesized mediating mechanisms.

## 5.1 Inequality and JWBs

We begin by examining JWBs directly. Recall, we asked participants how much they agreed with the statement “people generally get what they deserve” and collected responses on a 7-point Likert scale ranging from 1=“totally disagree” to 7=“totally agree.” In Table 5 we report OLS estimates using this measure of JWBs as the dependent variable. For ease of exposition, as in our analysis above we split our data by the Phase 1 task. In the first column we report a minimal specification for the ability-intensive task data, not controlling for Phase 1 income or Phase 2 quantity. In the second and third columns we add in additional controls sequentially. In columns 4-6 we estimate the same specifications on the effort-intensive task data.

Because the least objectively justifiable form of inequality in our experiment is wage inequality, which participants are explicitly told is uniformly randomly assigned, we would expect the disclosure of wage inequality in an ability-intensive environment to strengthen JWBs. Considering the first three columns of Table 5, our data are largely consistent with this most straightforward implication. The coefficient associated with VW represents the effect of revealing wage inequality on those assigned a low wage in an ability-intensive environment. This coefficient is positive, indicating a strengthening of JWBs, highly significant, and substantial in magnitude. The coefficient of 0.41 represents 29% of a standard deviation of unconditional JWBs restricted to the AI session data. Moreover, comparing columns 1-3, this estimate is not affected by adding additional controls. In fact, none of the other controls are statistically significant except Phase 2 quantity.<sup>19</sup>

Turning next to the EI data (columns 4-6), we see qualitatively different patterns as would be

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<sup>19</sup>The estimated coefficient on this variable (column 3) is positive and significant, suggesting there might be a common factor explaining JWBs and productivity — at least following the AI task.

expected if the effort-intensive context does not give rise to the same subconscious processes as the ability-intensive environment. In particular, visible wage inequality actually undermines JWBs among disadvantaged participants as evidenced by the by negative and significant coefficient on VW. This is what would be expected from observing unjustifiable inequality that is not subconsciously distorted, as it should (objectively) represent evidence against fairness. As in the AI data, the estimated coefficient is robust to the inclusion of additional controls, it does not change in size or significance from columns 4 through 6. Interestingly, consistent with one version of the Fundamental Attribution Error in which people automatically attribute positive developments to their own traits or behaviors, the negative effect of revealing wage inequality is completely erased among the advantaged — the coefficient on HWxVW is opposite in sign, highly significant, and approximately equal in magnitude to the coefficient on VW. Apparently, being randomly assigned a high wage is not interpreted as additional evidence against, or in favor of for that matter, a just world. None of the unreported demographic controls are significant.

In passing, it should also be noted that there is never a significant association between revealed income inequality and JWBs. This is consistent with our conjecture that income inequality is easier to justify by other means, not the least of which is to simply attribute income inequality to individuals' responses to *ex ante* (wage) inequality rather than to an unjust world. Such victim-blaming is characteristic of the psychological literature on JWBs.

Overall, the patterns in the data are consistent with our hypothesized mechanism. Observing objectively unjustifiable inequality — randomly assigned wage inequality in our setting — is associated with stronger JWBs in an ability-intensive context. In stark contrast, in an effort-intensive context it is JWBs that give way among the disadvantaged.

## 5.2 Context and meritocracy narrative

Having documented that the relationships among visible inequality and JWBs are largely consistent with our hypothesized mechanism, we can go one step further and investigate whether an ability-intensive context gives rise to a meritocracy narrative. Since we are directly interested in the effect of context, in Table 6 we pool our data across all of our sessions and report OLS estimates of participants' attitudes. In this exercise, the relationships between demographics and attitudes might be of interest in their own right, so we report demographic controls. In each separate regression we also control for all interactions among all of our experimental factors, including triple and quadruple interactions, but report only a small subset of these for readability. In particular, among our experimental factors we focus on the main effects visible wage and income inequality on the disadvantaged (VW and VI), the direct effect of being in an ability-intensive context (AI), and

how an ability-intensive context mediates the effects of inequality on the disadvantaged (VWxAI and VIxAI).

In the first column we estimate JWBs in our whole sample for comparability with previous subsample estimates. Reassuringly, we obtain qualitatively similar patterns: visible wage inequality in an effort-intensive context is associated with significantly weaker JWBs among the disadvantaged, while the sign of this relationship is reversed in an ability-intensive context. We also find that the ability-intensive context itself reduces JWBs. None of our other controls are significant at conventional levels.

In the second column we examine directly the meritocracy narrative. The dependent variable there is how much participants agreed with the statement “outcomes should depend on merit,” with responses collected on the same 7-point Likert scale as JWBs. Consistent with our hypothesized mechanism, an ability-intensive context is significantly positively associated with subscribing to a meritocratic ideal. The magnitude of the coefficient on AI is large, representing more than half (53%) of one standard deviation of the merit question in the full sample. The only other control that is significant at conventional levels is an indicator for having a GPA greater than 3.50: the coefficient on High\_GPA is positive and significant.

### 5.3 Inequality, context and values

In the remaining columns we seek to understand other consequences of the mechanism we hypothesize. In particular, the purpose of the mechanism as we understand it is emollient, to protect an individual’s self-concept – deeply held values and beliefs – by softening the blow of potentially contradictory evidence. To get at whether the hypothesized mechanism is serving this purpose, in columns 3-7 we estimate perform the same OLS estimates as in the first two columns but use participants’ values as the dependent variables. The questions we use come from a values battery that was also used in Butler et al. (2016) and Butler et al. (2015) and shown to be predictive of (trust-game) behavior. For the current study, we presented 14 items in individually-randomized order and asked participants to report “how important each of the [following] items is to you, personally.” Responses were collected on a 7-point Likert scale ranging from 1=“Totally unimportant” to 7=“Supremely important.” In the table we report only a subset of these questions for readability.

We do find weak evidence of an emollient effect. In an effort-intensive context where our evidence suggests our conjectured mechanism was not at play, among the disadvantaged revealing wage inequality (VW) is associated with significantly less importance being attached to many cooperative values (honesty, trustworthiness and fairness). Financial success is also less important while relative success is marginally *more* important. Comparing the effect of visible inequality on

the disadvantaged in an ability-intensive environment, we find that the coefficients on VWxAI are opposite in sign and of the same order of magnitude, albeit typically non-significant. The sole exception in terms of significance is relative success, which is also substantially larger in absolute magnitude. In contrast to JWBs and the activation of the meritocracy narrative, here we do find some significant demographic variation in values. Specifically, we find that male participants generally place a higher value on relative success, consistent with the view that males are more competitive. We also find that participants from the lower income families in our sample place significantly less value on success, both absolute (financial) and relative. They also report less importance being attached to fairness in general.

In summary, the attitudinal data we investigate are on balance consistent with our conjectured mechanism. In an ability-intensive environment, participants are significantly more likely to subscribe to a meritocratic ideal than participants in an effort-intensive environment. At the same time, among the disadvantaged visible wage inequality is associated with significantly stronger JWBs in an ability-intensive context and significantly weaker JWBs in an effort-intensive context. In an effort-intensive context, being disadvantaged by visible wage inequality is apparently particularly jarring to our participants' self-concepts, being associated with significant weakening of the importance attached to several core values. At the same time, we find weak evidence that an ability-intensive context softens this values effect.

## 6 Discussion and Concluding Remarks

Summing up, our study documents that the (subsequent) behavioral responses to inequality revelation vary qualitatively with the type of inequality revealed, *ex-ante* (wage) or *ex-post* (income), and with the context in which inequality occurred. We focused particularly on the reactions of those disadvantaged by inequality and found that the non-pecuniary incentives of wage inequality complement its pecuniary incentives in ability-intensive contexts, ameliorating moral hazard. However, these non-pecuniary incentives also discourage other-regard among the same population. Attitudinal data collected on a post-experiment survey were largely consistent with our novel conjecture about the mechanism underlying these behavioral patterns.

Taken at face value, our study suggests the non-pecuniary incentives of inequality vary substantially, qualitatively and, most importantly, predictably with context. As a consequence, these non-pecuniary incentives should properly be incorporated into economists' formulations of optimal contracts (cf Koszegi 2014).

External validity is a concern, as always with laboratory experiments, and ours is no exception. As a modicum of reassurance, it is worth mentioning that crucial features of the mechanism we

conjecture have been documented in a wide array of settings. Evidence for the cognitive processes at work has appeared across multiple disciplines, including economics, across a long time horizon in laboratory, on-line, field and observational data (inter alia, Benabou and Tirole 2006; Bénabou and Tirole 2016; Butler 2016; Hart and Piff 2018; Lerner 2013, 1965).

Even so, we acknowledge that features of our setting — our subject pool consisted of business school undergraduates at a university in west Texas — may have been particularly conducive to inducing a meritocracy narrative. We leave for future research whether this narrative, and its related behavioral consequences, is readily induced among other populations. Another important question for future research is how this narrative can be induced. In particular, it is an open question whether the actual content of work is important or, rather, whether the perception of ability-intensiveness can be influenced through means at a firm’s disposal (job descriptions, mission statements, etc.), i.e., through corporate culture.

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# Tables and Figures

## Tables

**Table 2:** *Descriptive Statistics*

Treatment	Pay scheme	N	Phase 1		Phase 2			Phase 3
			income	score	quantity	quality	lying	donations
IW-II-EI	Low Wage	27	5.76	28.81	7.67	0.99	0.04	0.17
	High Wage	27	10.06	28.07	7.67	0.98	0.04	0.14
IW-II-AI	Low Wage	32	4.18	20.91	6.91	0.88	0.16	0.30
	High Wage	24	7.29	19.38	7.75	0.92	0.13	0.24
VW-II-EI	Low Wage	26	6.00	30.00	7.88	0.96	0.08	0.23
	High Wage	27	10.60	29.89	8.26	0.96	0.11	0.15
VW-II-AI	Low Wage	24	4.03	20.17	7.75	0.96	0.25	0.16
	High Wage	34	7.70	19.03	7.74	0.96	0.09	0.22
IW-VI-EI	Low Wage	22	5.74	28.68	7.59	0.97	0.09	0.28
	High Wage	30	10.30	29.07	7.93	0.95	0.03	0.12
IW-VI-AI	Low Wage	28	4.01	20.04	7.64	0.94	0.14	0.25
	High Wage	21	7.52	20.00	6.76	0.95	0.10	0.17
VW-VI-EI	Low Wage	30	5.53	27.67	6.73	0.96	0.10	0.26
	High Wage	23	10.66	31.30	8.09	0.94	0.04	0.13
VW-VI-AI	Low Wage	20	3.85	19.25	6.85	0.92	0.10	0.19
	High Wage	28	7.63	19.79	7.25	0.96	0.11	0.13

**Notes:** [1] Treatments are denoted using a triple (V/I)W-(V/I)I-(E/A)I, where the first component refers to whether W(age) inequality was visible or not, the second component refers to the visibility of I(ncome) inequality and the last component refers to the task type – A(bility) or E(ffort) intensive. [2] Columns 4-8 present averages of the variables listed in the column headings. “Phase 1 income” refers to participants’ earnings from the phase 1 task only; “Phase 1 score” refers to the number of correct questions (out of a maximum of 48) on the phase 1 task; “Phase 2 quantity” refers to the number of scantrons submitted; “Phase 2 quality” refers to the average accuracy of submitted scantrons; “Phase 2 lying” is the proportion of participants who misreported the number of Scantrons they submitted; “Phase 3 donations” refers to the proportion of total experimental income donated to either of the charity options (American Red Cross and the South Plains Food Bank).

**Table 3:** *OLS Estimates AI only*

	Phase 1 score	Phase 2 quantity	Phase 2 quality	Phase 2 lying	Phase 3 donations
HW	-1.23 (1.582)	0.71 (0.582)	-0.01 (0.060)	0.07 (0.106)	0.02 (0.110)
VW	-0.51 (1.088)	1.00** (0.417)	0.07** (0.033)	0.12 (0.117)	-0.12** (0.051)
VI	-0.62 (1.382)	0.75 (0.513)	0.05 (0.037)	-0.01 (0.076)	-0.03 (0.096)
HWxVW	0.35 (2.360)	-1.17*** (0.340)	-0.04 (0.042)	-0.16 (0.113)	0.11 (0.082)
HWxVI	1.04 (2.236)	-1.74** (0.634)	-0.01 (0.044)	-0.04 (0.113)	-0.10 (0.131)
VWxVI	0.21 (1.553)	-1.47** (0.613)	-0.08 (0.056)	-0.13 (0.149)	0.03 (0.122)
HWxVWxVI	-0.56 (2.915)	2.24** (0.948)	0.05 (0.087)	0.19 (0.172)	-0.01 (0.142)
Phase 1 income		0.07 (0.081)	0.01 (0.008)	-0.02 (0.022)	-0.01 (0.020)
Phase 2 quantity			0.03** (0.011)	-0.01 (0.014)	-0.03** (0.012)
Constant	32.36*** (4.051)	7.17*** (1.156)	0.71*** (0.161)	0.33 (0.262)	0.27 (0.243)
Observations	207	207	207	207	207
R-squared	0.122	0.162	0.190	0.074	0.123

**Notes:** [1] Each column reports an OLS regression restricted to observations from sessions featuring the AI Phase 1 task with the dependent variable labeled in the column heading. “Phase 1 income” is participants’ earnings from the the Phase 1 task alone; “Phase 2 quantity” refers to the number of scantrons submitted; “Phase 2 quality” refers to the average accuracy of submitted scantrons; “Phase 2 lying” is the proportion of participants who misreported the number of Scantrons they submitted; “Phase 3 donations” refers to the total amount donated across both charity options (American Red Cross and the South Plains Food Bank); “JWB” is the participant’s response to the Just World Beliefs question. [2] Experimental controls are as follows: *HW* is an indicator variable for the High-Wage pay scheme, *VW* is an indicator for visible pay inequality, *VI* is an indicator variable visible (experimental) income inequality. [3] Included in each estimate, but not reported for readability, are additional controls: gender, age, high- and low-GPA dummies, high- and low-family-income dummies, as well as dummies for the type of filler questions inserted between stages 1 and 1.5, which were randomly assigned and asked about gender, political affiliation or a purchasing decision. [4] Robust standard errors clustered by session appear in parentheses, \*\*\*  $p < 0.01$ , \*\*  $p < 0.05$ , \*  $p < 0.10$ .

**Table 4: OLS Estimates EI Only**

	Phase 1 score	Phase 2 quantity	Phase 2 quality	Phase 2 lying	Phase 3 donations
HW	-1.09 (0.888)	-1.17 (0.701)	-0.06 (0.037)	0.10 (0.083)	0.03 (0.081)
VW	1.30 (1.214)	0.16 (0.613)	-0.03 (0.033)	0.05 (0.046)	0.08 (0.069)
VI	-0.05 (1.429)	-0.09 (0.440)	-0.02 (0.014)	0.07 (0.071)	0.12 (0.084)
HWxVW	0.44 (1.989)	0.31 (0.675)	0.01 (0.019)	0.02 (0.089)	-0.04 (0.053)
HWxVI	1.52 (1.796)	0.50 (0.755)	-0.01 (0.019)	-0.05 (0.061)	-0.10 (0.104)
VWxVI	-2.50 (1.796)	-0.96 (0.909)	0.01 (0.046)	-0.07 (0.116)	-0.14 (0.116)
HWxVWxVI	2.37 (2.614)	0.53 (1.020)	-0.01 (0.045)	-0.01 (0.133)	0.13 (0.126)
Phase 1 income		0.23 (0.156)	0.01 (0.009)	-0.02 (0.015)	-0.02 (0.014)
Phase 2 quantity			-0.01 (0.008)	-0.00 (0.006)	-0.02*** (0.006)
Constant	31.90*** (2.823)	4.23** (1.442)	0.98*** (0.099)	0.33** (0.141)	0.18 (0.222)
Observations	212	212	212	212	212
R-squared	0.089	0.118	0.056	0.063	0.143

**Notes:** [1] Each column reports an OLS regression restricted to observations from sessions featuring the EI Phase 1 task with the dependent variable labeled in the column heading. “Phase 1 income” is participants’ earnings from the the Phase 1 task alone; “Phase 2 quantity” refers to the number of scantrons submitted; “Phase 2 quality” refers to the average accuracy of submitted scantrons; “Phase 2 lying” is the proportion of participants who misreported the number of Scantrons they submitted; “Phase 3 donations” refers to the total amount donated across both charity options (American Red Cross and the South Plains Food Bank); “JWB” is the participant’s response to the Just World Beliefs question. [2] Experimental controls are as follows: *HW* is an indicator variable for the High-Wage pay scheme, *VW* is an indicator for visible pay inequality, *VI* is an indicator variable visible (experimental) income inequality. [3] Included in each estimate, but not reported for readability, are additional controls: gender, age, high- and low-GPA dummies, high- and low-family-income dummies, as well as dummies for the type of filler questions inserted between stages 1 and 1.5, which were randomly assigned and asked about gender, political affiliation or a purchasing decision. [4] Robust standard errors clustered by session appear in parentheses, \*\*\*  $p < 0.01$ , \*\*  $p < 0.05$ , \*  $p < 0.10$ .

**Table 5: *JWBs Estimates***

	AI only			EI only		
HW	-0.14 (0.259)	-0.14 (0.259)	-0.14 (0.259)	-0.09 (0.437)	-0.09 (0.437)	-0.09 (0.437)
VW	0.41*** (0.122)	0.41*** (0.122)	0.41*** (0.122)	-0.97** (0.399)	-0.97** (0.399)	-0.97** (0.399)
VI	0.29 (0.205)	0.29 (0.205)	0.29 (0.205)	-0.58 (0.631)	-0.58 (0.631)	-0.58 (0.631)
HWxVW	0.21 (0.469)	0.21 (0.469)	0.21 (0.469)	1.02*** (0.297)	1.02*** (0.297)	1.02*** (0.297)
HWxVI	0.15 (0.292)	0.15 (0.292)	0.15 (0.292)	0.51 (0.629)	0.51 (0.629)	0.51 (0.629)
VWxVI	-0.22 (0.389)	-0.22 (0.389)	-0.22 (0.389)	1.18 (0.689)	1.18 (0.689)	1.18 (0.689)
HWxVWxVI	-0.84 (0.710)	-0.84 (0.710)	-0.84 (0.710)	-1.32 (0.869)	-1.32 (0.869)	-1.32 (0.869)
Phase 1 income		0.08 (0.052)	0.08 (0.052)		-0.17** (0.081)	-0.17** (0.081)
Phase 2 quantity			0.12** (0.042)			-0.03 (0.030)
Constant	0.37 (1.349)	0.37 (1.349)	0.37 (1.349)	5.52*** (0.850)	5.52*** (0.850)	5.52*** (0.850)
Observations	207	207	207	209	209	209
R-squared	0.117	0.117	0.117	0.161	0.161	0.161

**Notes:** [1] Each column reports an OLS regression restricted to observations from either AI or EI sessions. [2] The dependent variable in each column is our measure of *Just World Beliefs*, which is a participant’s degree of agreement with the statement “People generally get what they deserve.” Valid responses range from 1=“totally disagree” to 7=“totally agree.” Independent variables are as follows: “Phase 1 income” is participants’ earnings from the the Phase 1 task alone; “Phase 2 quantity” refers to the number of scantrons submitted; “Phase 2 quality” refers to the average accuracy of submitted scantrons; “Phase 2 lying” is the proportion of participants who misreported the number of Scantrons they submitted; “Phase 3 donations” refers to the total amount donated across both charity options (American Red Cross and the South Plains Food Bank); “JWB” is the participant’s response to the Just World Beliefs question. [3] Experimental controls are as follows: *HW* is an indicator variable for the High-Wage pay scheme, *VW* is an indicator for visible pay inequality, *VI* is an indicator variable visible (experimental) income inequality. [4] Included in each estimate, but not reported for readability, are additional controls: gender, age, high- and low-GPA dummies, high- and low-family-income dummies, as well as dummies for the type of filler questions inserted between stages 1 and 1.5, which were randomly assigned and asked about gender, political affiliation or a purchasing decision. [4] Robust standard errors clustered by session appear in parentheses, \*\*\*  $p < 0.01$ , \*\*  $p < 0.05$ , \*  $p < 0.10$ .

**Table 6:** *Participants' Values*

	JWBs	Merit ideal	Trustworthy	Honesty	Financial Success	Relative Success	Fairness
VW	-1.02** (0.391)	0.19 (0.283)	-0.46*** (0.072)	-0.49** (0.212)	-0.58*** (0.191)	0.28* (0.151)	-0.71** (0.272)
VI	-0.58 (0.616)	0.59* (0.289)	-0.24 (0.191)	-0.35 (0.275)	-0.35 (0.277)	-0.24 (0.322)	-0.11 (0.259)
AI	-1.11*** (0.315)	0.67** (0.326)	-0.05 (0.191)	-0.14 (0.161)	-0.03 (0.268)	-0.03 (0.356)	-0.13 (0.298)
VWxAI	1.54*** (0.407)	-0.58 (0.410)	0.21 (0.252)	0.24 (0.303)	0.16 (0.537)	-1.06** (0.502)	0.46 (0.417)
VIxAI	0.93 (0.623)	-0.48 (0.439)	-0.09 (0.312)	-0.06 (0.420)	-0.21 (0.371)	-0.02 (0.498)	-0.31 (0.390)
Male	0.21 (0.135)	0.12 (0.145)	-0.11 (0.074)	-0.13 (0.080)	0.14 (0.131)	0.47*** (0.160)	-0.21 (0.125)
Age	0.04 (0.028)	0.04 (0.024)	0.03 (0.021)	0.02 (0.021)	-0.01 (0.029)	-0.03 (0.031)	0.04* (0.023)
Low_Inc	0.07 (0.231)	-0.04 (0.206)	-0.14 (0.088)	-0.11 (0.107)	-0.28** (0.136)	-0.60** (0.232)	-0.35** (0.137)
High_Inc	0.41* (0.208)	-0.08 (0.177)	-0.07 (0.098)	-0.15 (0.115)	-0.18 (0.145)	-0.26 (0.176)	-0.19 (0.132)
Low_GPA	0.30 (0.229)	-0.01 (0.216)	-0.04 (0.143)	-0.02 (0.123)	0.13 (0.158)	0.07 (0.238)	0.02 (0.220)
High_GPA	0.06 (0.152)	0.40** (0.165)	-0.03 (0.090)	-0.02 (0.087)	0.11 (0.119)	0.34* (0.174)	0.03 (0.124)
Phase 1 income	-0.05 (0.050)	0.03 (0.052)	0.05 (0.054)	0.03 (0.045)	-0.03 (0.047)	-0.04 (0.050)	-0.05 (0.047)
Phase 2 quantity	0.02 (0.028)	-0.05 (0.033)	-0.02 (0.019)	-0.02 (0.018)	-0.01 (0.024)	-0.01 (0.044)	-0.03 (0.028)
Constant	3.89*** (0.894)	3.81*** (0.746)	6.05*** (0.673)	6.51*** (0.563)	6.72*** (0.811)	5.91*** (0.895)	5.92*** (0.705)
Observations	416	414	415	416	417	411	416
R-squared	0.104	0.103	0.052	0.064	0.057	0.082	0.068

**Notes:** [1] Each column reports an OLS regression with the dependent variable labeled in the column heading. Each estimate includes controls for HW, VW, VI and AI as well as all interactions among these factors, while most interactions are omitted for readability. [1] “Low\_Inc“ is a dummy for family income being below \$40K, while “High\_Inc” indicates family income above \$70K; “Low\_GPA“ indicates  $GPA \leq 3.00$ , while “High\_GPA” indicates  $GPA > 3.50$ . [2] “JWBs” and “Merit” are responses to questions asking how much how much a respondent agrees with the statement “People generally get what they deserve” and “Outcomes should depend on merit,” respectively. Answers are collected on a 7-point Likert scale ranging from 1=“Totally disagree” to 7=“Totally agree.” [3] The remaining columns involve responses to the following prompt: “Please indicate how important each of the following items is to you, personally.” Responses were collected on a 7-point Likert scale ranging from 1=“Totally unimportant” to 7=“Supremely important.” Items appeared in individually-randomized order. The exact wording of the reported items was “Trustworthiness,” “Honesty,” “Financial success,” “Being more successful than others” and “Fairness,” respectively. In total, 14 items appeared although we report only a subset for space considerations. [4] Robust standard errors clustered by session appear in parentheses, \*\*\*  $p < 0.01$ , \*\*  $p < 0.05$ , \*  $p < 0.10$ .

## Figures

**Figure 2:** *Kernel Density Estimates of Phase 1 Earnings*

